ProgressBook End-User Requirements

The following tables list the supported software versions for ProgressBook end users. The ProgressBook Suite has been tested successfully using these product and version configurations. Other configurations may function without issue; however, these are the versions actively tested and supported in the ProgressBook Suite.

Operating System	Browser	Adobe Acrobat Reader
Apple		
macOS v12.6 “Monterey”	Safari v16.x	DC
Microsoft		
Windows 10	Google Chrome (latest)[1]	DC

[1] *Due to the rapid release cycle of this browser, the ProgressBook Suite is tested with the latest public released version of Chrome just before the ProgressBook Suite release.*

Additional Configurations Supported by ParentAccess

Operating System	Browser
Apple	
iOS 12	Safari

Pop-up Blockers

ProgressBook displays documents and informational messages in pop-up windows. Pop-up blockers must be disabled in your browser for ProgressBook to function properly. Check your system settings to enable pop-ups for the ProgressBook Suite websites.

Browser Extensions and Add-Ons

Some browser extensions or add-ons for the supported operating systems may cause issues with the ProgressBook Suite. If you feel you have found a specific extension or add-on that causes issues, please enter a ticket so ProgressBook can investigate the issue.

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