

## ProgressBook v18.9.0 End User Requirements

The following tables list the supported software versions for ProgressBook end users. The ProgressBook Suite has been tested successfully using these product and version configurations. Other configurations may function without issue; however, these are the versions actively tested and supported in the ProgressBook Suite.

Operating System	Browser	Adobe Acrobat Reader
<b>Apple</b>		
macOS v10.14 "Mojave"	Safari v12.x	DC
<b>Microsoft</b>		
Windows 10	Internet Explorer 11 Firefox v66 <sup>1</sup> Google Chrome v74 <sup>1</sup>	DC

<sup>1</sup> These are the minimum supported versions of Mozilla Firefox and Google Chrome required by the ProgressBook Suite. Due to the rapid release cycle of these browsers, the ProgressBook Suite has been tested only with these versions.

### Additional Configurations Supported by ParentAccess

Operating System	Browser
<b>Apple</b>	
iOS 12	Safari

### Pop-up Blockers

ProgressBook displays documents and informational messages in pop-up windows. Pop-up blockers must be disabled in your browser for ProgressBook to function properly. Check your system settings to enable pop-ups for the ProgressBook Suite websites.

### Browser Extensions and Add-Ons

Some browser extensions or add-ons may cause issues with the ProgressBook Suite. If you feel you have found a specific extension or add-on that causes issues, please enter a ticket so work can begin to resolve the conflict.