Moving SameGoal Accounts off LDAP

With the transition to Frontline Platform Passport, we are able to move away from using LDAP authentication for SameGoal accounts. We can update the setting in SameGoal so that accounts no longer rely on LDAP/Progress Book credentials. Clear communication with your staff before and during this transition will be very important. A sample message is included below if you'd like to share it with your users.

One key benefit of moving away from LDAP is that users will now be able to reset their own passwords at any time. By clicking the ***Forgot password?*** link on the login page, they will be prompted on screen to initiate the Password Reset process. Previously the district security contact had to reset or update passwords when issues occurred or passwords expired.

When you are ready to move forward with this change, please email helpstudent@mveca.org and we will switch your district over to non-LDAP authentication.

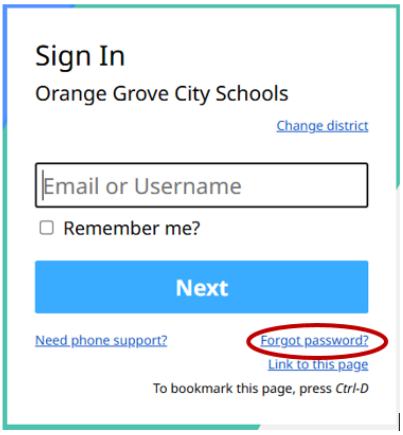
Important Notes When Transitioning Away from LDAP

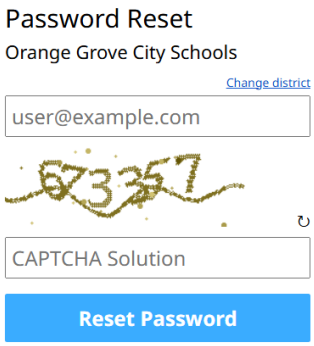
1. **Temporary Lockout After the Switch**
   Once the switch is completed, all users who previously authenticated via LDAP will be locked out of SameGoal until they reset their password. Resetting their password will generate a new non-LDAP password for their account.
   - *Users with existing non-LDAP accounts are not affected and do not need to change their passwords.*

2. **Login Email Required**
   Users must log in using their **school email address,** not their ProgressBook usernames (district code_XXXX).

3. **Password Reset Process**
   Users can access the SameGoal login page from the MVECA Website if not already bookmarked: https://www.mveca.org/IEPAnywhere.aspx

   Click on the appropriate district and select **"Forgot Password"**.

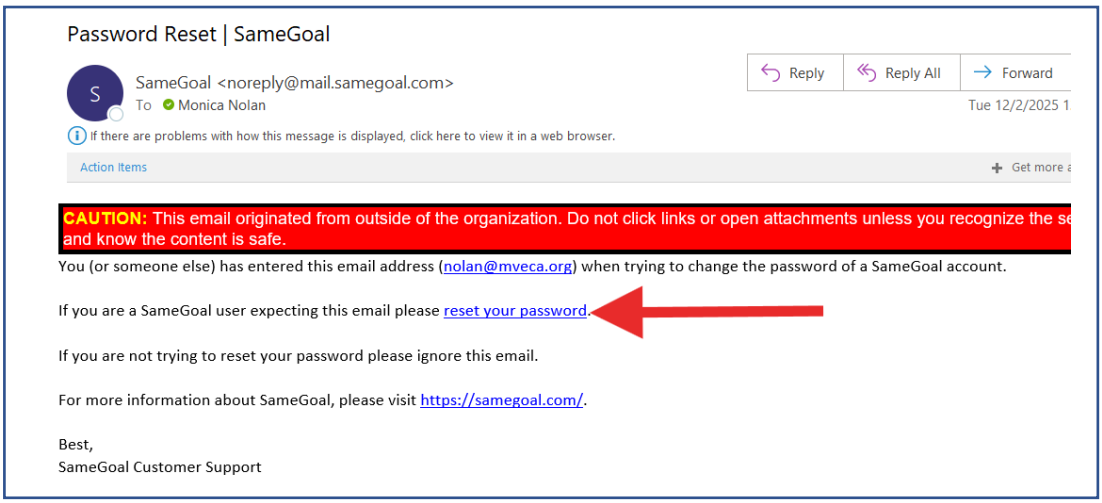




4. **Submitting the Reset Request**
   Users will enter their school email address, complete the CAPTCHA, and click "**Reset Password**".

5. **Password Reset Email**
   A message will be sent to the email address listed in the user's SameGoal account. The email will come from noreply@mail.samegoal.com with subject **Password Reset**. If the email is not received, users should check their spam/junk folder.

6. **Resetting the Password**
   Users will click the link provided in the email to create a new password. After logging in with the new password, all previous access rights will remain intact. Multi-Factor Authentication (MFA) will still be required.



7. **No Mass Reset Option**
   There is currently no way to send a mass password-reset email to users through the SameGoal Application.

8. **Non-LDAP Accounts Unaffected**
   Users who already use non-LDAP accounts - such as third-party or related service providers without ProgressBook accounts - will not be impacted. They may update their password if needed without issue.

9. **Browser Password Cache**
   Users should ensure they do not have previous passwords saved in their browser, as this can cause login issues. We strongly recommend not saving passwords in browser autofill for it is a safety concern in regards to confidentiality.

If you have any questions or need assistance at any point, please contact us at helpstudent@mveca.org.

Sample Message to SameGoal Users:

Dear Staff:

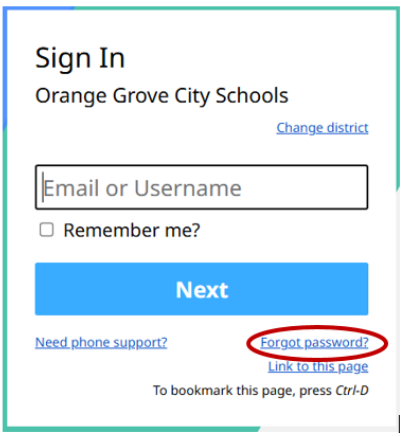
As our district transitions to the new Frontline Passport for ProgressBook, we are moving away from LDAP accounts and centralizing user login credentials. Frontline Passport provides enhanced security features - including Multi-Factor Authentication (MFA), a modern single sign-on experience, and improved password-recovery options.

With this update, you will now be able to reset your own password at any time without assistance from district security staff.

To complete this transition, all staff must reset their SameGoal password. Beginning **ENTER DATE HERE,** your current ProgressBook (LDAP) credentials will no longer be used to access SameGoal.

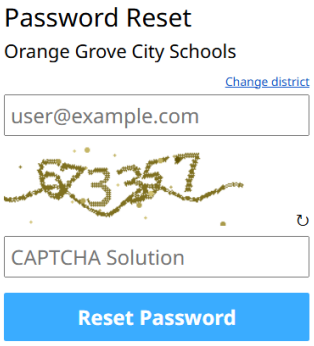
Steps to reset SameGoal Password

1) Navigate to the SameGoal login page by going to https://www.mveca.org/IEPAnywhere.aspx click on your district's name. Click on **"*Forgot Password*"**.



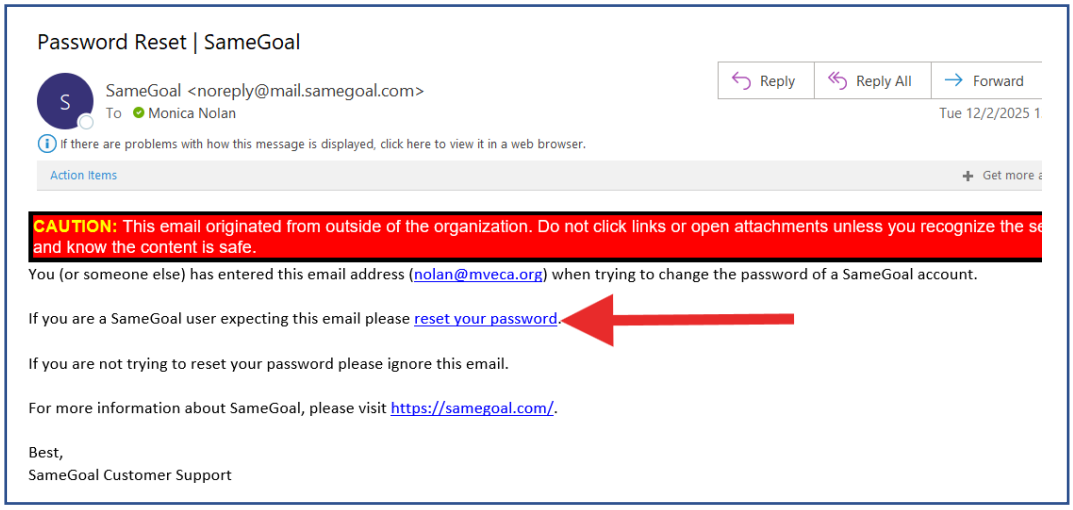
2) Enter your **school email address, *not your ProgressBook credentials*** *(district code_XXXX).*

3) Complete the CAPTCA and click **"Reset Password"**.



4) You will receive an email from noreply@mail.samegoal.com with the subject **Password Reset**. If you don't see it, please check your spam/junk folder.

5) Click the **"reset your password"** link in the email to create your new password.



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Once logged in with your new password, your SameGoal access and permissions will remain the same. Multi-Factor Authentication (MFA) will still be required at log in.

Important Note

You should ensure that you do not have previous passwords saved in your browser, as this can cause login issues. We strongly recommend not saving passwords in browser autofill for it is a safety concern in regards to confidentiality.

If you have any questions, please contact:

Enter name of whom your users can reach out to here