Frontline Identity Release Notes: September 2026

Release Date: September 8, 2026

This release gives Administrators in Frontline Administration additional capabilities to save time and streamline processes.

Click a hyperlink below to jump to that topic:

- Merge Duplicate Records
- Provide Application-Specific Frontline Administration Permissions
- Enable Auto-Invite for New Platform Users

Merge Duplicate Records

What's New

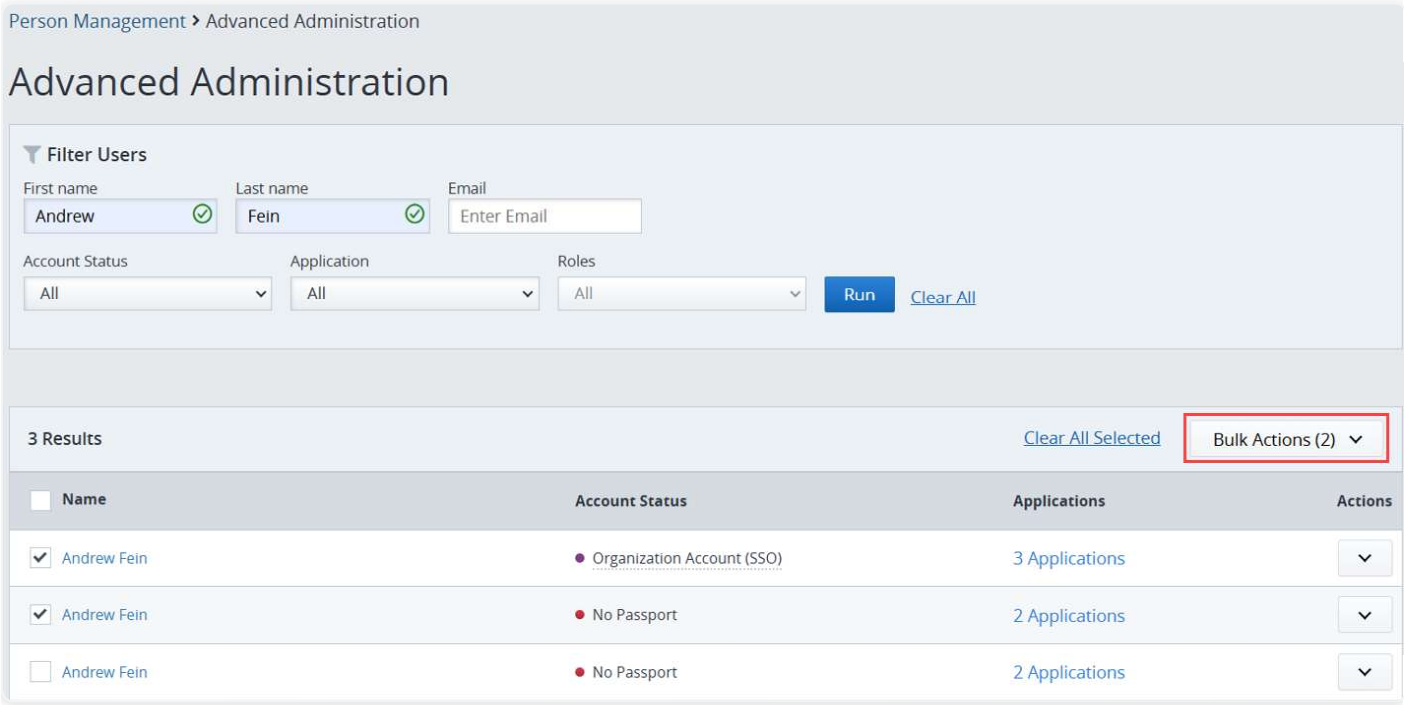
Administrators can now combine two records that belong to the same person into a single record.

Why It Matters

- **Cleaner data, self-serve.** Resolve duplicate people directly in Frontline Administration, reducing clutter and the confusion of a person appearing more than once.
- **Guided for every situation.** The workflow adapts to what it finds:
  - A direct merge when records are simple;
  - A guided conflict-resolution path when applications hold competing data; *or*
  - An account-owner confirmation step when both records have a login (SSO or Passport).
- **Built-in safeguards.** A merge always combines exactly two records. You choose which record survives and which details carry over, and records already in a pending merge are locked from a second merge until the first completes.
- **Transparent status.** Orange status indicators and record banners make it easy to see which records are mid-merge and which are awaiting account-owner confirmation on the "Records Need Attention" page.

How to Merge Duplicate Records

1. Select **Reports > Advanced Administration** to display the “Person Management > Advanced Administration” screen.
2. In the “Filter Users” section, enter search criteria for a specific record and click **Run**.
3. Select the two records you want to merge. The “Bulk Actions” menu becomes active.

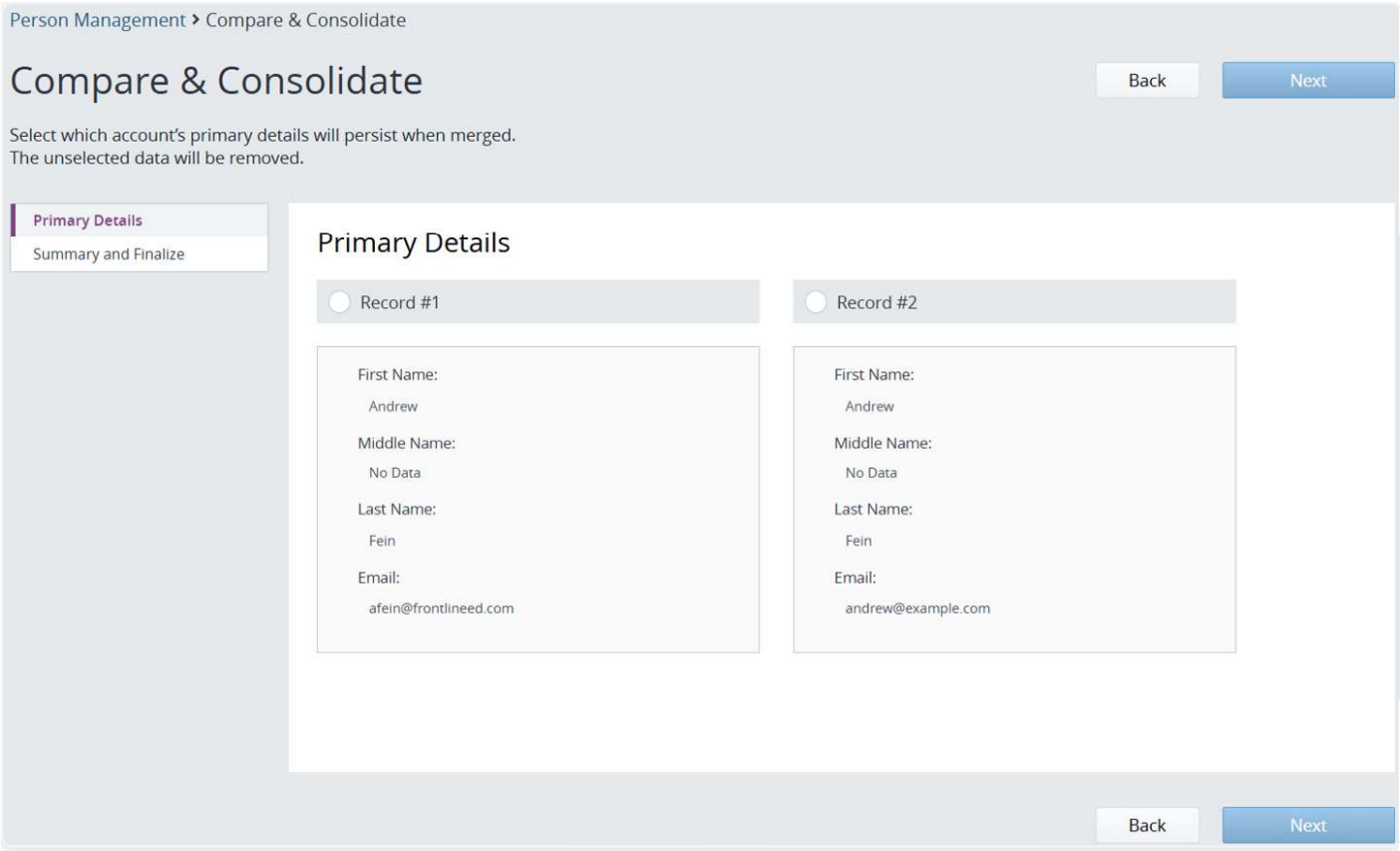


4. Select **Bulk Actions > Compare & Merge 2 users**.

> **Note:** The “Compare & Merge 2 users” option only displays when you select two users. You cannot select more than two users to merge.

How the workflow progresses depends on the complexity of the merge. The workflow will adapt to the scenario appropriate for the two selected records.

- If neither record has a login and there is no conflicting application data, the “Compare & Consolidate” screen displays for a direct merger, as shown in the following figure. You can choose the record to keep and select which details carry over to the surviving record.
- If there is conflicting application data or account-owner confirmation is required, the system will display additional instructions appropriate for the scenario.



"Compare & Consolidate" screen displayed for a direct merge

Provide Application-Specific Frontline Administration Permissions

What's New

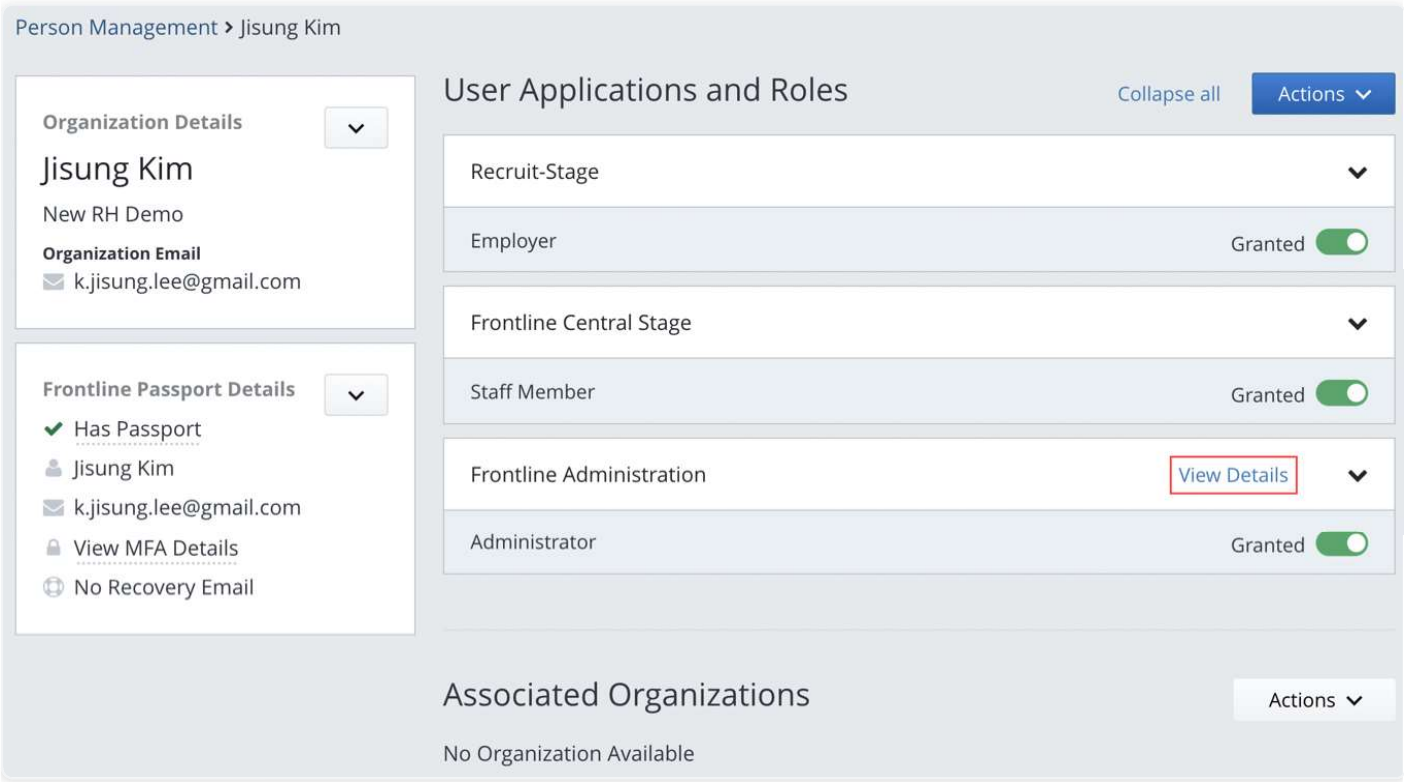
Administrator provisioning permissions can now be scoped to specific applications, so each admin manages only the applications for which they are responsible.

Why It Matters

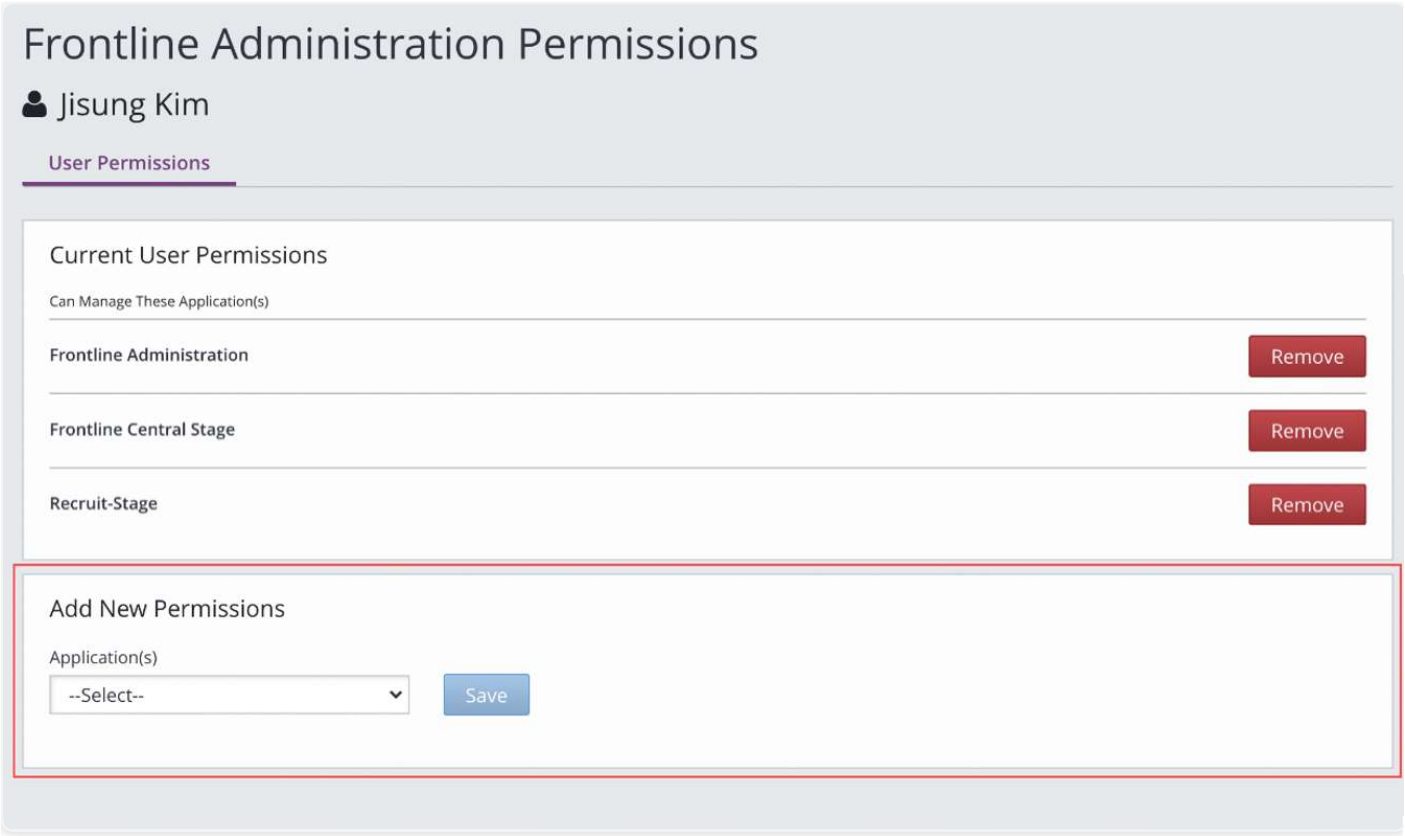
- **Least-privilege by design.** An administrator can only create, edit, grant, suspend, or remove assignments for the applications to which they have been given permissions.
- **Right-sized access without extra assignments.** Permissions and assignments are decoupled. A person can be granted permission to manage an application without holding an assignment in it, so access maps to responsibility rather than to the login footprint.

How to Assign Application Permissions to an Administrator

1. On the “Person Management” screen, enter search criteria for the administrator and click **Search**.
2. In the search results, click the administrator’s name to display the “User Application and Roles” screen.



3. In the “Frontline Administration” section, click **View Details** to display the “Frontline Administration Permissions” screen. Any previously saved permissions are on the screen.



4 In the **Applications** field, select one or more applications.

5 Click **Save**. The message “Permissions have been saved successfully” displays.

6 Click **Back to Frontline Administration** to return to the “User Applications and Roles” screen.

Enable Auto-Invite for New Platform Users

What's New

Administrators have the ability to enable the Auto-Invite feature.

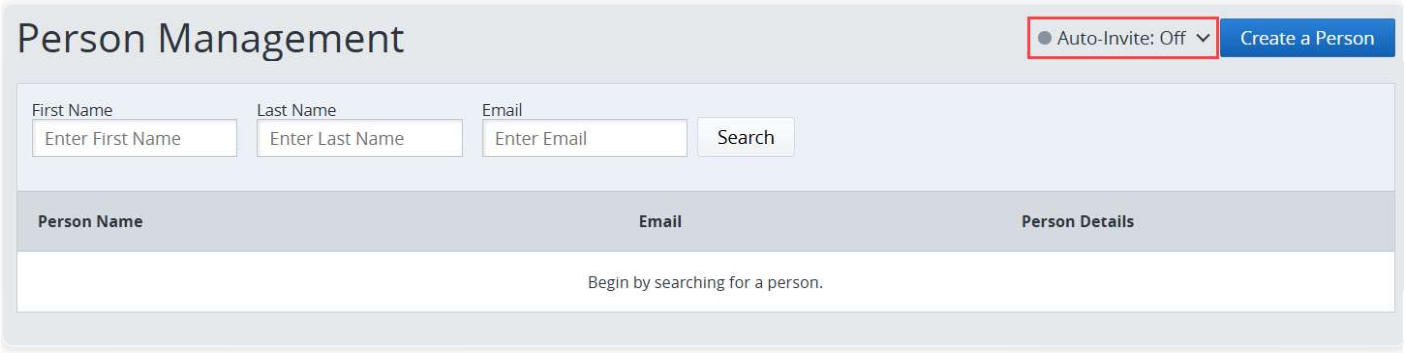
Why It Matters

- **Streamlined tasks.** Auto-Invite streamlines Frontline Administrator tasks by automatically sending an invitation to create a Frontline Passport to newly created users. This removes the need to manually send invitations to those without Frontline Passports in the system.

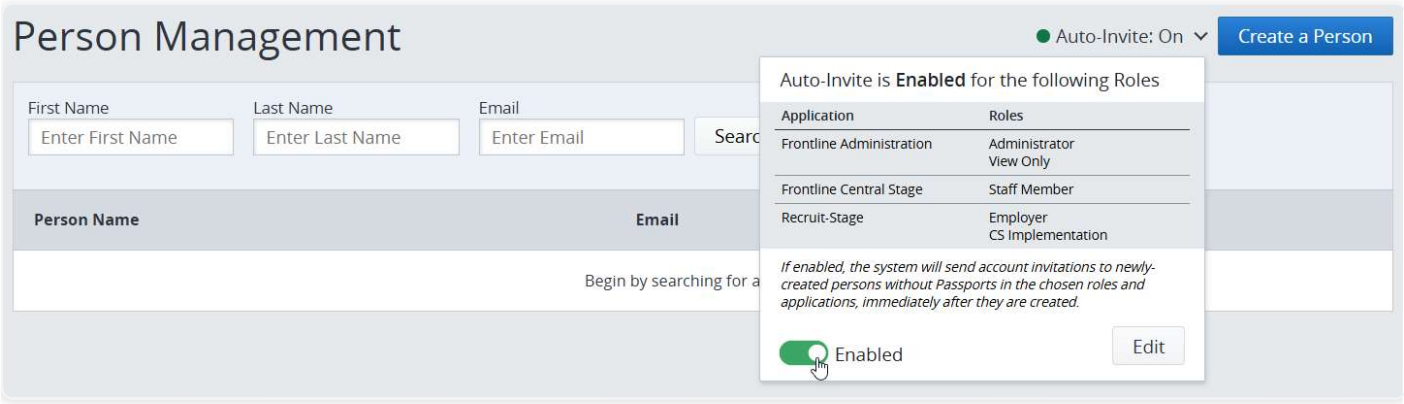
How to Enable Auto-Invite

The Auto-Invite option is *not* the default setting in the Frontline Administration application. To use this feature, follow the steps below.

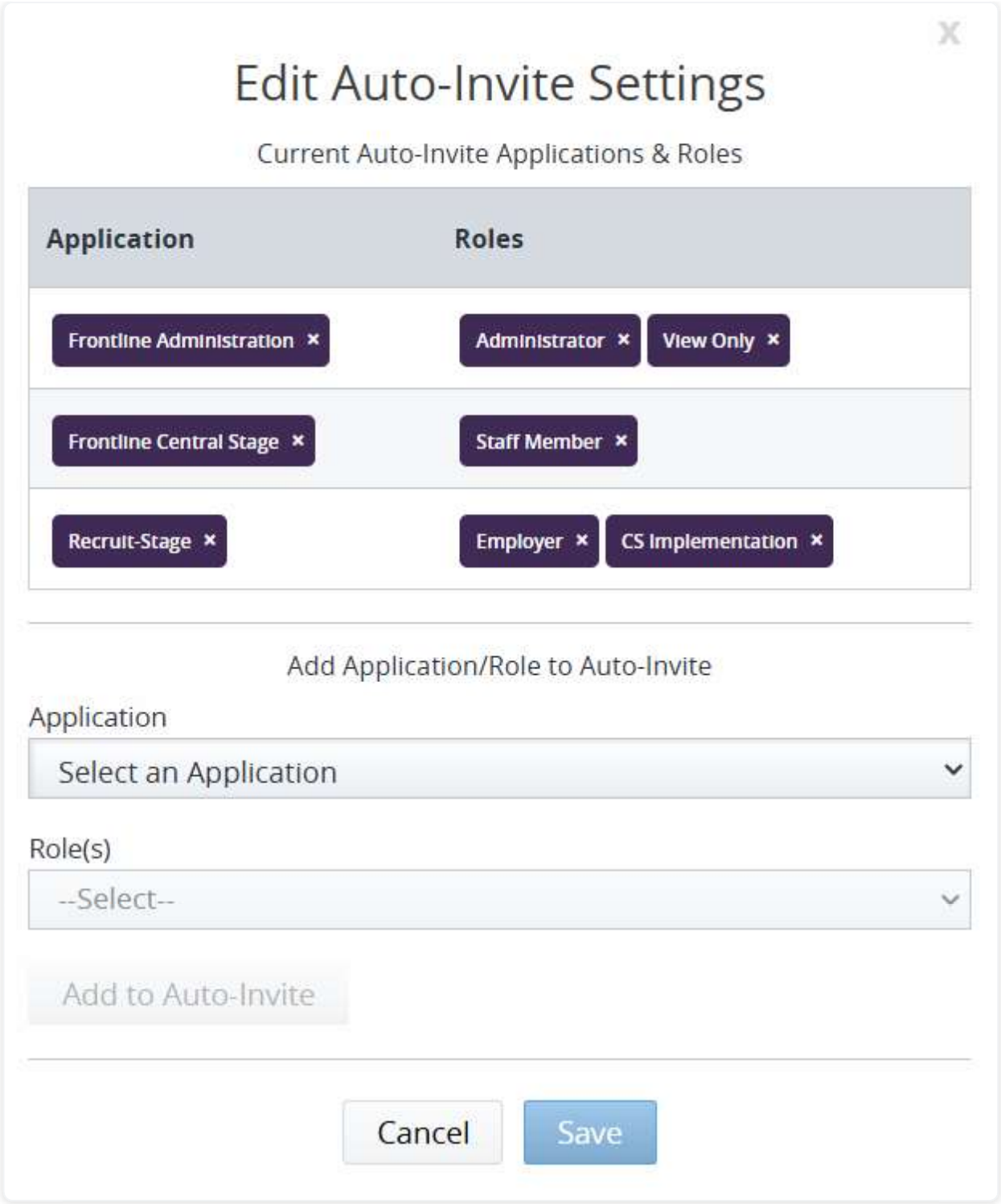
1 Access the “Person Management” screen. The "Auto-Invite" option is in the top right corner (beside the "Create a Person" button).



2 Select the drop-down next to "Auto-Invite: Off" and move the toggle from "Disabled" to "Enabled." The Auto-Invite indicator will update to "Auto-Invite: On."



3 To access additional options for managing Auto-Invite functionality, click the **Edit** button to open the "Edit Auto-Invite Settings" box. The Frontline Application roles that currently use the Auto-Invite functionality are displayed. If the Auto-Invite functionality is enabled for a role, the system will send a Passport account invitation to a new person in the role immediately after the new person is created.



4 If you update the selections in the "Edit Auto-Invite Settings" box, click the **Save** button to save your changes.

Note

The following criteria must be met before the system can automatically send an account invitation to a new user in a selected role:

- The user must have at least 1 application granted.
- The user must have an email address.
- The user cannot currently have a pending invitation.
- The user cannot already be connected to a Frontline ID.