Frontline Identity Release Notes

Release Date: July 10, 2026

This release marks a major milestone for the Frontline Identity platform: the reliability and performance work is complete, and the system is ready to support user activity at scale heading into the back-to-school season. This release also introduces new administration capabilities for organizations managing multiple districts, along with refinements across the experience.

Reliability & Performance

Following the performance and stability challenges encountered earlier this year, we made resolving them our top priority, and this release delivers the last major enhancements in preparation for the back-to-school season.

- **A more resilient platform.** We have strengthened how the platform performs under heavy load and unexpected conditions, so that a problem in one part of the system is contained quickly, keeping the rest of the platform running smoothly. If a component does become degraded, the system now recovers gracefully with improved alerting and error messages to guide anyone affected.
- **Faster response under load.** Key parts of the platform — including how organization and person information is retrieved — have been optimized to respond faster and hold up consistently during periods of high traffic.
- **Ready to scale.** With this stability and performance work in place, the platform is prepared to support broader rollout and larger volumes of user activity with confidence.

New Features

Administration

- **Provision a subset of organizations and roles.** Consortia Administrators who oversee multiple districts can now provision a specific subset of organizations and roles to a user instead of all-or-nothing access. This makes it easier to scope access to only the organizations for which a given administrator is responsible.

  Note: *Released as previously announced in the Coming Soon section of the July 3, 2026 release notes.*

  The “Create New Person in Any Consortia” screen with a subset of organizations selected is shown in the following figure.

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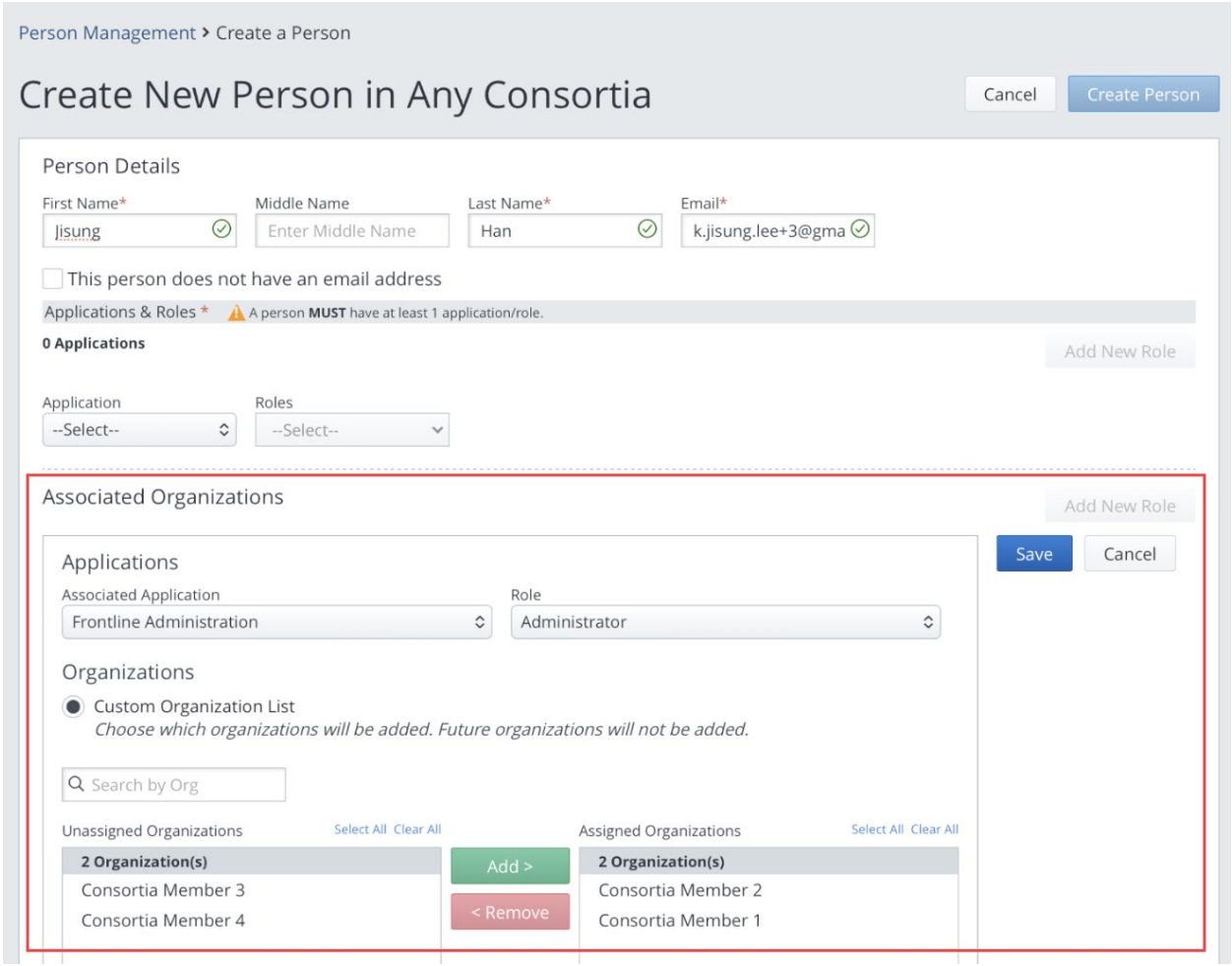

To assign a specific subset of organizations:

- In the "Associated Organizations" section of the "Create a New Person in Any Consortia" screen (for a new user) or the "Person Record" screen (for an existing user), select **Custom Organization List** to access a list of available organizations.
- Next, select the desired organization(s) from the "Unassigned Organizations" column on the left and use the **Add** button to move to the "Assigned Organizations" column.
- Adjust, as needed, then click **Save** to add the role.

Fixes

- Person search now returns the complete set of matching results when filtering by first or last name.

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