Frontline Passport

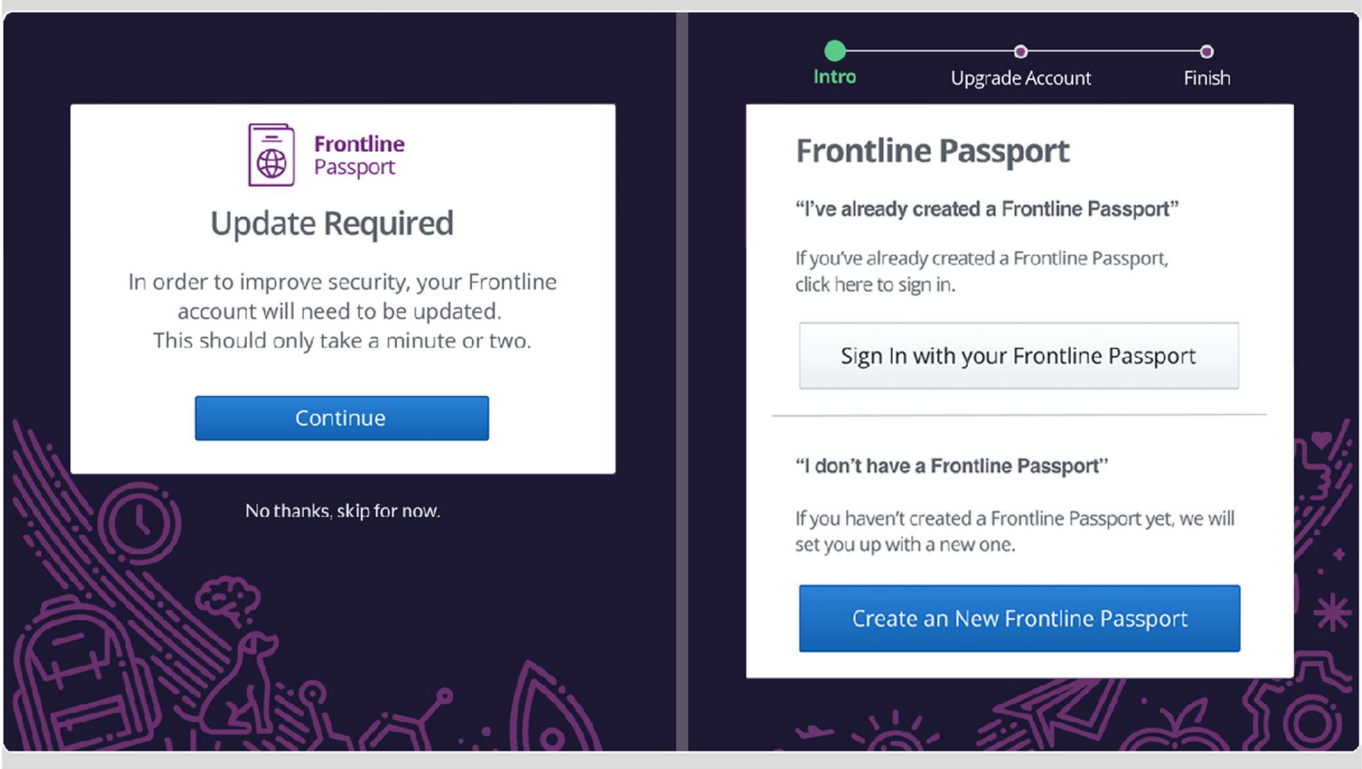
A Frontline Passport is your unique username and password used to access your Frontline applications. Once set up, your Passport account provides multi-factor authentication (MFA), a secure, single sign-in page, and an improved credential recovery method, just to name a few enhancements. It is a core component of the Frontline Platform.

Getting Started

The process begins when you sign into a Frontline application. The system recognizes your current credentials and prompts you to update to a Passport account via one of two options:

- **Create a New Frontline Passport**: Select to create a Passport if this is your first experience with the Passport process. You will need to create a unique Passport account.

- **Sign In with your Frontline Passport**: Select to sign in if you already created a Frontline Passport. You will need to authenticate with the existing Passport and connect accounts.

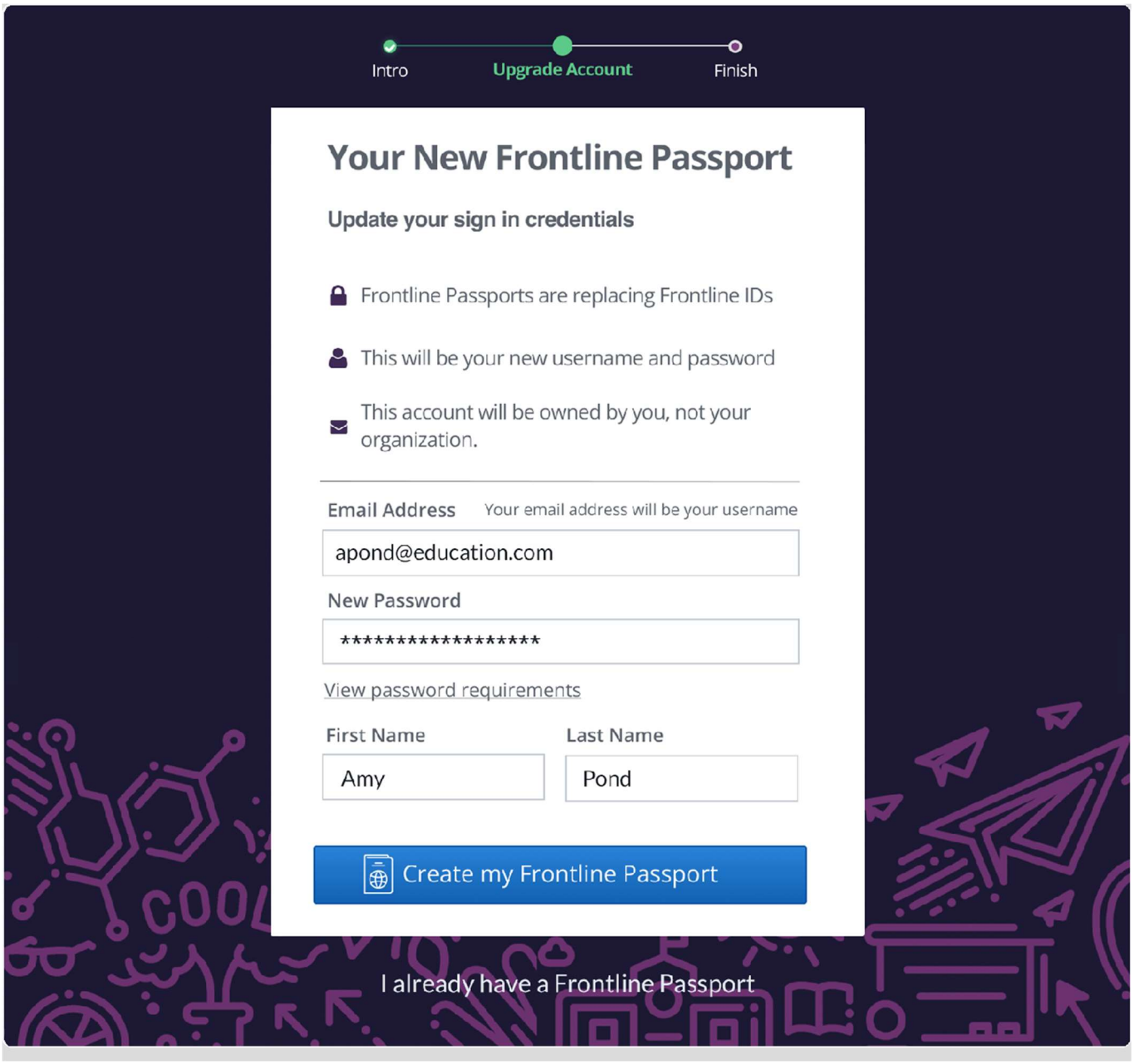


If this is your first experience with a Frontline Passport, you will likely need to create a new Frontline Passport to get started. You will only need to create this single Passport account once. After your Passport account is created, you can sign in at k12.frontlineeducation.com.

Create a Passport Account

Select "**Create a New Frontline Passport**" to create a Passport account. Required entries include an email, password, and first/last name.

- **Email**: Must be valid and accessible. You MUST use your school email address. If you are an ESC user, you must use your ESC email address. Do NOT use a personal email address.
- **Password**: Must have 1 alphabet character, 1 number or special character, and 15 total characters.



Once the details are entered, click **Create My Frontline Passport**. The system will prompt you to sign in with your new Frontline Passport credentials.

Sign In and Multi-Factor Authentication (MFA)

Sign In

Go to k12.frontlineeducation.com, enter your new credentials (i.e., email and password), and sign in. The system provides access to your assigned Frontline applications.

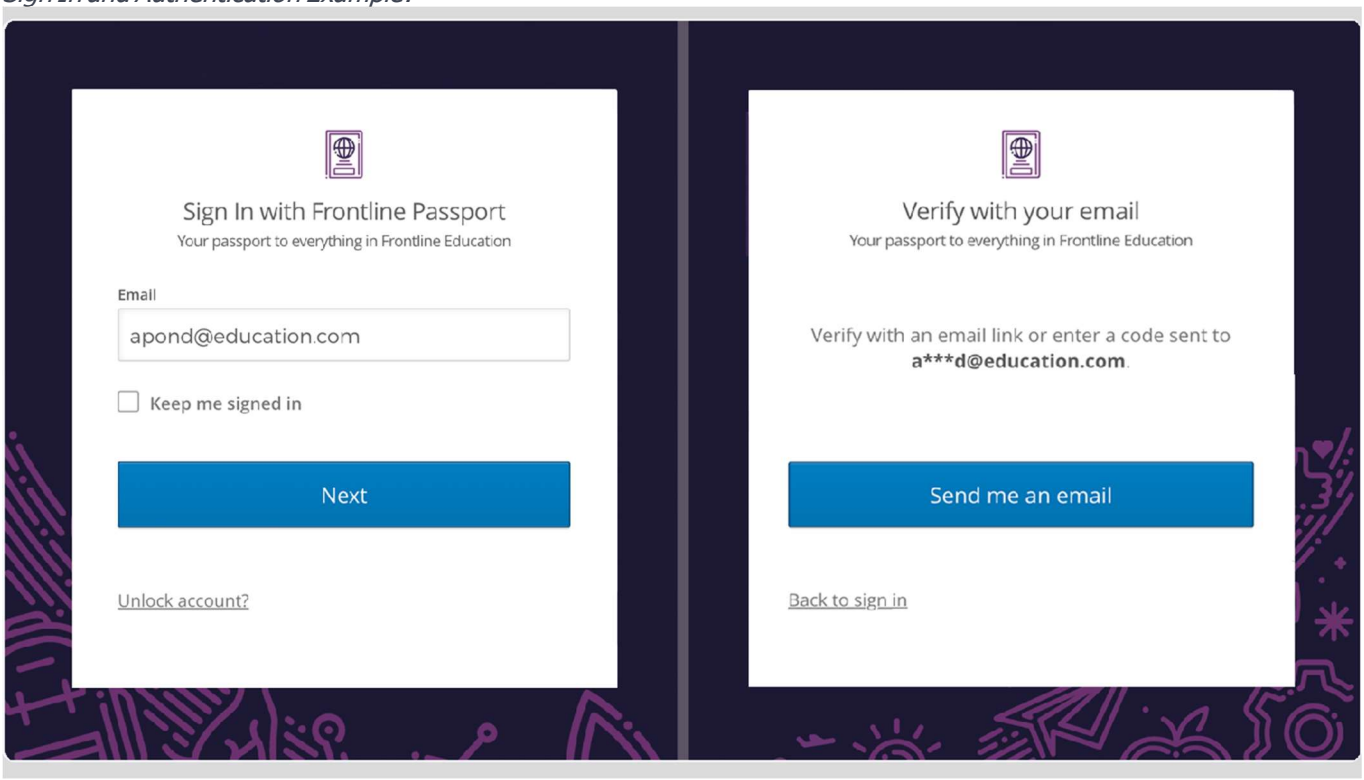
We recommend you bookmark this URL for future sign-ins.

Multi-Factor Authentication (MFA)

After your first Passport sign in, you will be prompted to set up multifactor authentication (MFA). Your new Frontline Passport requires this one-time MFA setup for security and password reset purposes. Once finished, you can manage your Frontline Passport and MFA options from your Account Settings.

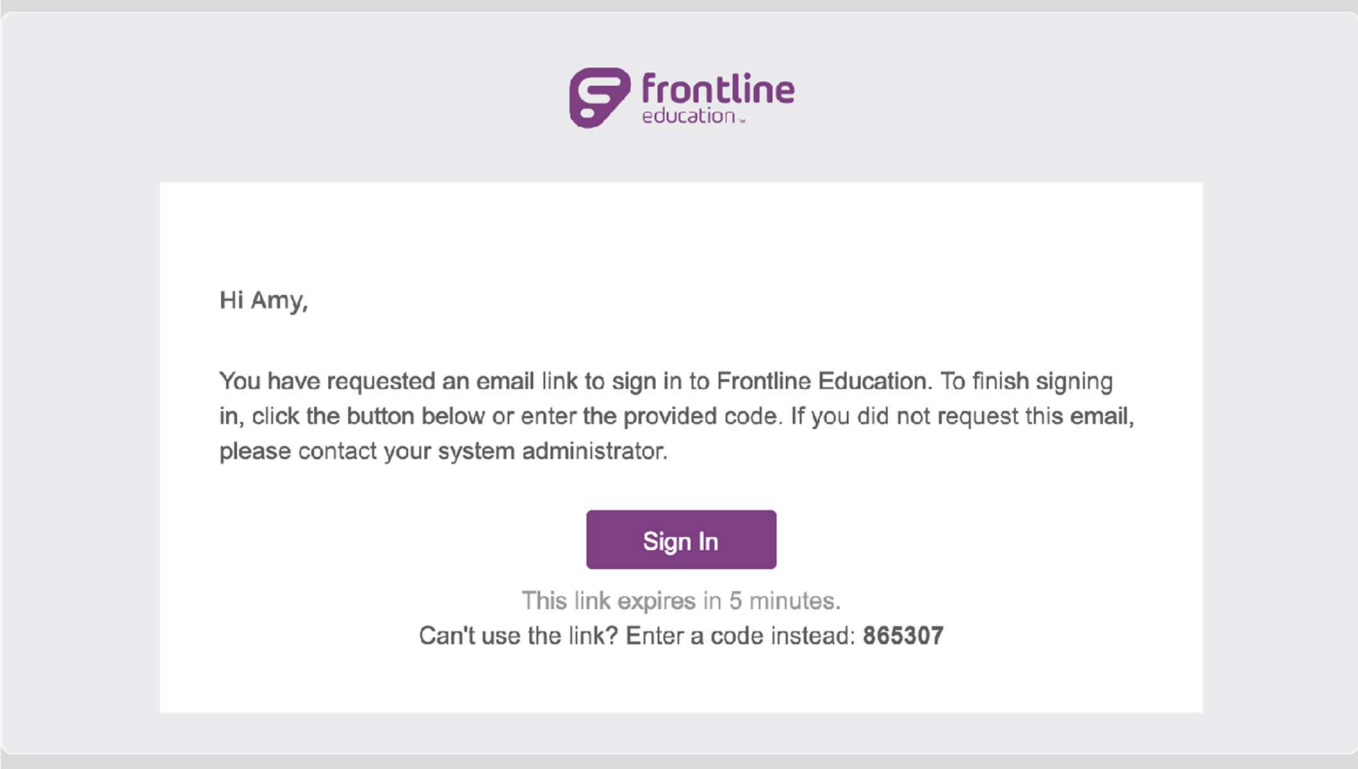
Click **Send me an email** within the Email Authentication prompt.

Sign In and Authentication Example:

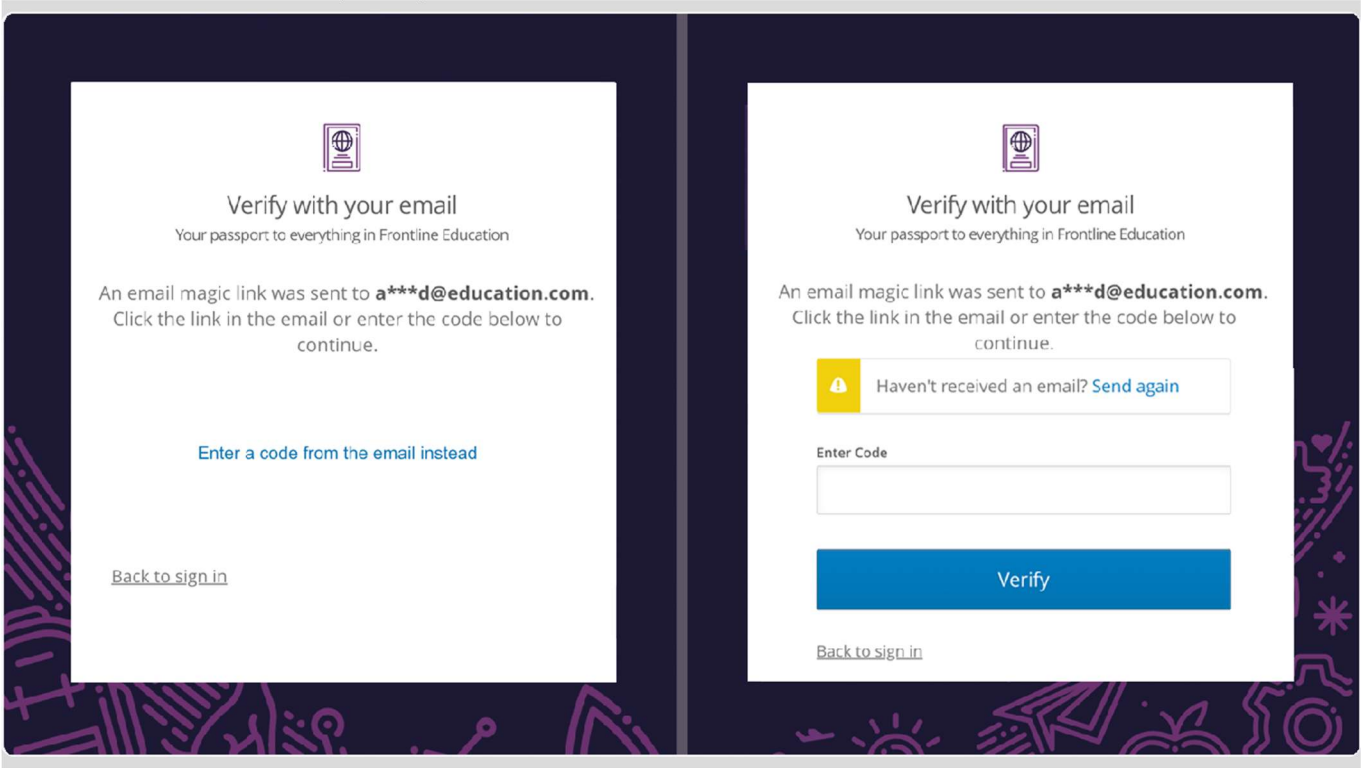


The system will send an email to the address provided during the creation of this passport account. In the email, select the **Sign In** link, or reference the code included in the email and enter it in the textbox on the Passport verification page. Then, click **Verify** when finished.

Email Example:



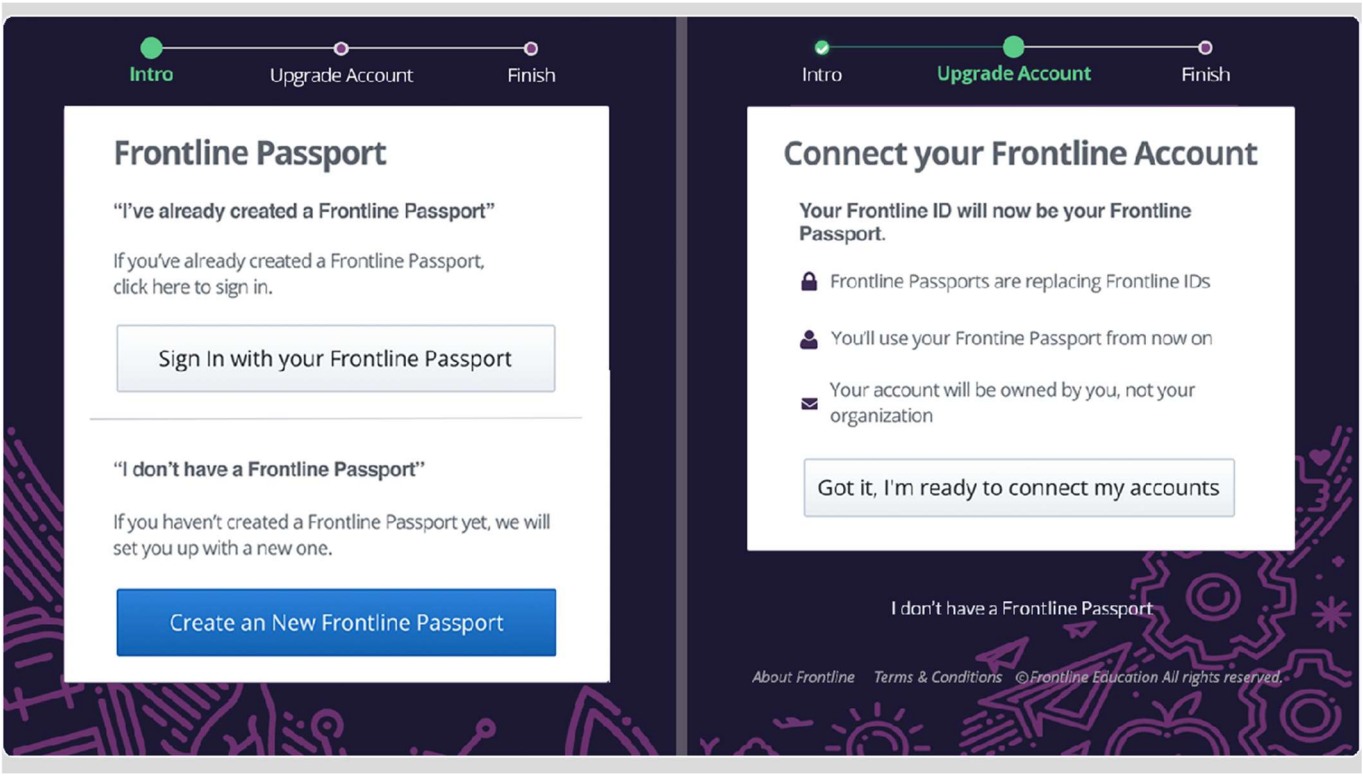
Authentication and Code Entry Example:



Additional Resources: **Multifactor Authentication**

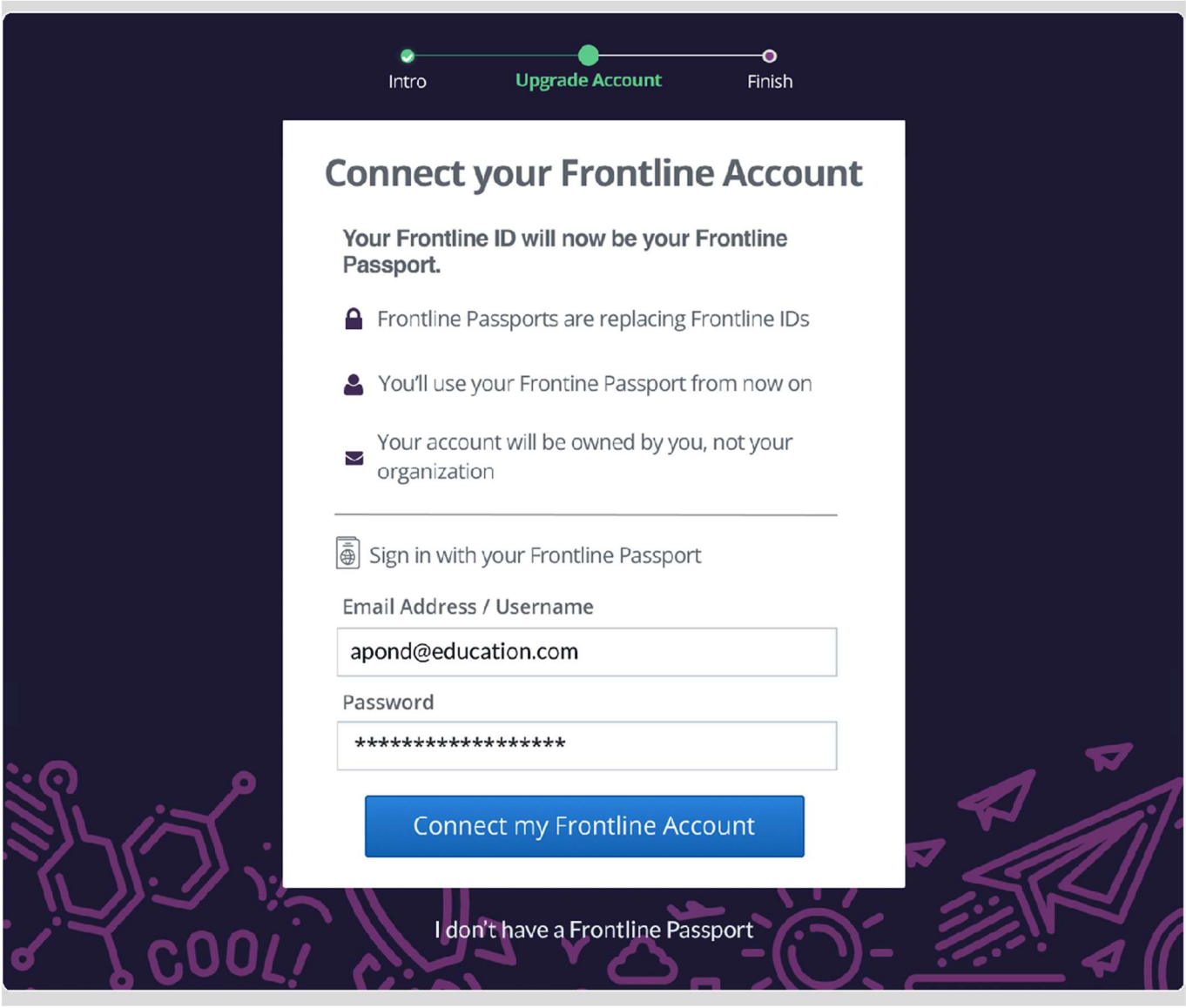
Connect an Existing Passport Account

This section will outline how to sign in if you *previously* created a Frontline Passport account and are now prompted to either sign in or create a new account. You only need to create *one* Passport account, so if you have already done this, select **Sign in with your Frontline Passport**. Then, select **Got it, I'm ready to connect my accounts**.



How do I know if I already have a Passport account? A Passport account consists of an email as the username, as well as a password, and it offers multi-factor authentication for additional security. **This account only needs to be created once.**

Enter the email and password you previously created for your Frontline Passport account in the entries provided. *Remember, if you did not yet create this Passport, you can always select the "I don't have a Frontline Passport" link to return to the Passport account creation page.



Once the details are entered, click **Connect My Frontline Passport**. The system will prompt you to sign in with your Frontline Passport credentials (at k12.frontlineeducation.com) and complete the multi-factor authentication, if not yet done. The sign in and authentication steps are noted in the sections above.